



B.T. Enterprise & Global Service Report.

For B.T. Eastern Regional Committee. 4th March 22.

1. Resourcing.

i) Enterprise.

The Redcare people in Northampton are to be relocated to a site in Barlborough just south of Sheffield. This will affect some 13/14 member of staff. In the interim they will be located in Snowhill in Birmingham before the day workers move to Barlborough and the shift workers will then be relocated to Hatfield.

ii) Global.

Due to new Apps and multi-media software now available, B.T has made the decision to move its meeting services from its Shrewsbury site and relocate its work to Hungary. Some circa 32 members of staff work from the Shrewsbury site and all have been offered an “Expression of interest” to leave the business, if they wish to leave their last day of service would be the end of February.

The CWU pointed out to the company that some of its products are used by the U.K. Government and goes through the Shrewsbury site. Do they really think that it is a good idea to send this work to Hungary.

In response the company acknowledged that this scenario had not been fully thought through and would look into it.

This situation was discussed before what has occurred in Ukraine/ Russia, so taking that into consideration it may be more prudent than ever to keep this work onshore Thus adding weight to the CWU case.

2. IEX Implementation

The IEX system has now been trialled in consumer voice part of B.T., it has been reported back from The CWU that this new system cannot cope with the unit’s complex attendance patterns in particularly with roster swaps.

A meeting with the company is going to be arranged with the voice reps to discuss the IEX implementation and Attendance review.

On smart working the national team would like feedback from our members if they encounter any problems when returning to the office.

3. Enterprise Field.

Duty of care trial

The trial of a new key fob that gives a GPS location is being trialled in 3 areas. South Wales, London & Scotland.

If you press a button on the device it calls the police, apparently it can alert the emergency services if you fall over and hurt yourself. This safety device is being trialled as a piece of duty of care equipment and is voluntary to use and can be switched off.

Two manufacturers equipment has been tested by the Company." People Safe & Auto Safe" with People safe being chosen as the preferred device.

B.T. have stated that this is being trialled purely as a safety device and part of their duty of care and does not form or is not any part of a surveillance device, however I have heard this before "trackers" spring to mind or ILM as B.T. like to call them. Even though we have "A code of practice" for ILMs there has been cases of them being used as surveillance devices.

This could be a good safety device or an electronic tag.....Take your pick.

4. Recruitment & organization

Allan and the national team have decided to target individual buildings that have large numbers of staff when they start returning to their workplaces (post pandemic). This would be done under the guise of relaying "The framework agreement "from the count me in campaign. This would give us the opportunity to talk to the non-members in these workplaces and possibly recruit them.

On small business unit's it is the intent to identify them, then contact them and get their feedback/problems.

When I asked Allan at the last Co-ords meeting is this part of the grow the union campaign he replied "No this is an enterprise initiative before the count me in campaign" However he went on to state that it could all morph into one campaign. When you work that out would somebody let me know what it means.

5. SMT O/T Bonus.

And last but not least a good news story. The company has reinstated the 35% OT Bonus.

54 people receiving £10k, 18 people receiving between £8k plus. In back pay.

Kind Regards.

Gary Good